

PRIVACY POLICY

We, at CMC İletişim ve Çağrı Merkezi Hizmetleri A.Ş. (“CMC”), care about your privacy and adopt as a principle to protect the privacy of our customers. In this context, we take all necessary precautions and actions to comply with the provisions of the Personal Data Protection Law No. 6698 (“Law”) and the decisions of the Personal Data Protection Board (“Board”) in order to process personal data in accordance with the law.

This policy has been drafted to inform you about what kind of personal data we collect, the purposes of data collection and your rights regarding your data.

Your Personal Data to be Collected and Purposes of Data Collection:

Within the scope of the service you receive from CMC, the user name, user number required for the performance of the service and the personal data in your comments within the application are collected by CMC. In addition, your personal data is also collected in cases where you disclose your personal data by contacting CMC with other methods.

We may use your personal data for the following purposes:

- To provide services to you and to enable you to use those services,
- To improve and customize your experience of our Services,
- To provide you with support, assistance and updates,
- To handle your questions and complaints,
- To provide communication between other users in the application,
- To carry out legal processes to be used in the resolution of any dispute.

Third Parties with which Your Personal Data is Shared:

We may share your personal data with third parties in any of the following situations or upon your express consent.

- When you use CMC services, we share your data only to the extent necessary to enable you to use the services (for example: when you share content, when you search for content)
- We may share it in case of any dispute or legal process between you and CMC and/or other third party users.
- We may also share your personal data with companies and organizations associated or affiliated with CMC, such as subsidiaries, affiliates and parent companies, provided that their use of the data clearly complies with this policy.
- If people using the following social media accounts send us their complaints and questions via private messages, these conversations are recorded by us and the recordings of such conversations can be shared with legal entities pursuant the service agreement between such legal entity and CMC.

Detailed information about the collection and use of data by suppliers, and your rights and opportunities to protect your privacy in such circumstances, can be found in the data protection/privacy policy of the relevant suppliers:

Data protection/privacy advice posted by Facebook and Instagram:

<http://www.facebook.com/policy.php>

Data protection/privacy advice posted by Twitter:

<https://twitter.com/privacy>

Additional personal data requested by suppliers are not shared with CMC, nor are they related to CMC's data processing purposes. Therefore, we recommend that you review the personal data protection and privacy policies and instructions of the companies you have subscribed to or purchased products from.

Rights Regarding Your Personal Data:

We hereby declare that you have the following rights regarding your data being processed by CMC in accordance with the provisions of the Personal Data Protection Law No. 6698:

- a) Finding out whether your personal data has been processed or not,
- b) Requesting information if the personal data has already been processed,
- c) Finding out the purpose of the data processing and if such data is used for intended purposes,
- d) Finding out the third parties to whom your personal data is transferred at home country or abroad,
- e) Requesting the rectification of the incomplete or inaccurate data, if any,
- f) Requesting the personal data to be erased or destroyed under the conditions stipulated in the Law,
- g) Requesting the notification of the operations carried out in compliance with subparagraphs(d) and (e) to third parties to whom his personal data has been transferred,
- h) Objecting to adverse consequences arising from the analysis of the processed data exclusively via automatic systems,
- i) Claiming compensation in case you suffer any loss due to illegal processing of the personal data.

As personal data owners, you can submit your requests regarding your rights by filling out the application form on our website “ <http://www.cmcturkey.com/> ” and delivering it in person to our address “Çağlayan Mahallesi Karaağaç Sokak ISS Block No:2 Interior Door No:8 Kağıthane/Istanbul ” or send it via a notary public or send a copy of the form to the e-mail address “cmciletisimhiz@hs01.kep.tr” with secure electronic signature.

In addition, you can always contact CMC about your questions and comments regarding this Privacy Policy by writing to cmciletisimhiz@hs01.kep.tr or to our address below.

Amendments to This Privacy Policy:



We will upload the Privacy Policy together with any amendments to it on the homepage and other channels we deem appropriate, without prejudice to our right to change this privacy statement at any time.